

## Silverbug Modern Workplace

In an exceeding digitalised world, all businesses require a modern IT environment to encourage productivity, engagement and collaboration.

However, many SME's may find this difficult to achieve. With many products and service needed and available in IT, finding the right services can result in a costly and ineffective.

Built on Microsoft 365, Silverbug has created the perfect package containing the best-of-breed products to help businesses overcome this struggle - Silverbug Modern Workplace.



### Modern Identity

Multi-factor authentication  
Password resets & account unlocking  
Secure data w/ conditional access



### Modern Collaboration

Microsoft 365  
Instant messaging & meetings  
Modern Cloud storage



### Modern Mobility

Cloud-first services  
Work from anywhere, anytime,  
on any device



### Modern Device Management

PC deployment w/ Windows AutoPilot  
Mobile Device Management (MDM)  
Remote monitoring & management



### Modern Security

Next-generation Anti-Virus  
Secure web & email gateway  
USB memory stick device control



### Modern Protection

BitLocker disk encryption  
Office 365 email back-up  
Built-in disaster recovery

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Web: [www.silverbug.it](http://www.silverbug.it) | Tel: +44 345 565 1953 | Email: [consult@silverbug.it](mailto:consult@silverbug.it)  
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## Silverbug Modern Workplace & IT Support

We are so confident in Silverbug Modern Workplace that we offer 24/7/365 support, monitoring and management as standard.

This is a whole new way of working which we will transition you to by removing legacy technologies and on-premises servers then replacing them with modern cloud-based technologies.

### MySilverbug Portal

MySilverbug is included as part of our Managed IT support and Silverbug Modern Workplace offerings. It is designed to give customers access to everything Silverbug, all from a single portal. Benefits of MySilverbug include:

- Monitor and manage tickets, status updates, IT assets and computer set-up
- Access to MySilverbug university courses
- Centrally manage contracts, invoices, and quotes
- Plan your IT roadmap and budgets
- Make a common request & order equipment, peripherals & licenses

Silverbug's staff has a long technical background, meaning that our expertise has enabled us to deliver our bespoke managed IT services in-house.

From this, we have built Silverbug Modern Workplace as a specialist service for SME's allowing us to fulfil individual business requirements.

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