



Case Study - Acanthus Capital Limited

Established in 1998, authorised and regulated by the Financial Conduct Authority, Acanthus Capital Limited is a business-to-business advisory and consultancy service within the finance sector, building a deep understanding of the clients' business needs to better position funding.

They are a team of dedicated corporate finance professionals, who approach every different mandate in a tailored way. Acanthus are known to put a substantial amount of thought into their work, in order to save time and effort for their clients, and to deliver short, concentrated and successful fundraising processes.

The Requirements:

- New Software and Hardware Solutions
- Modern Mobile Solutions
- High-Levels of Security
- Flexible Software Solutions
- Managed Service
- 24/7 Availability

“

Silverbug are a very good solutions partner, easy to work with, always willing to discuss and accommodate our requests.

”

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“Our relationship with Silverbug is longlasting and continues to work well.”

When Acanthus first came to Silverbug, they needed to replace their aging infrastructure, implement a modern mobile solution with excellent access to resources with high-security, and they wanted to move to a more flexible subscription-based software.

These upgrades were designed to ensure the company had better processes and greater efficiency.

The provision of managed services is the foundation of the relationship between Silverbug. A dedication to ensure a quality service and a willingness to go the extra mile to support Acanthus. With Silverbug working to ITIL best practice and producing meaningful service reports, adherence to SLA is easily demonstrated.

“Generally, we are self-sufficient but at times we need extra support due to lack of knowledge or time. We find the support team friendly and professional and work hard trying to find a solution that works for us.”

“On-site visits are also carried out professionally. Silverbug teams arrive well-prepared for what needs to be done and often able to accommodate last-minute changes.

Silverbug are happy to keep an open dialogue as sometimes we just need simple advice”.

Now you know what Silverbug has to offer, get in touch with the team of experts today who can help find the perfect solution for you and your IT needs.

GET IN TOUCH

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Positivity | Progression | Honesty | Passion | Agility

