

Telephony Solutions

Business phone systems play an important part in modern day business and should provide far more than calling ability. It is the heart of communication between employer and employees and external communications. Therefore, no matter the industry, utilising a high-quality, user-friendly phone system should be prioritised.

Cloud Telephony

The Modern Workplace needs to have an easily manageable Telephony System that allows businesses to communicate, without being restricted by location.

Our cloud telephony solutions offer high-quality and flexible communication like no other. Whether you have 10 or 1000 employees, we can offer scalable, bespoke cloud telephony solutions (Hosted VoIP), that have been optimised to allow businesses to stay connected and work productively through the Cloud.

Its versatile interface enables businesses to monitor and manage

inbound and outbound calls, including overseas communication, straight from a PC, laptop or mobile.

Like all our solutions, security is our top priority. Therefore, your business can remain confident knowing your telephony systems are secure and protected.



Friendly user experience



Enables freedom and flexibility



Reliable & robust



Maintenance free

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Microsoft Voice and Conferencing Solutions

Microsoft Teams is one of the industry-leading communication and collaboration tool, enabling businesses to make high-quality phone calls, receive calls, and participate in video conferences.

While many businesses utilise Microsoft Teams for internal and external meetings and collaboration, its capabilities go far beyond the traditional use. For example, Microsoft Teams can be used a single Telephony Solution, providing access to advanced handset functions on a familiar yet versatile interface.

Optimal Cloud Solution

Silverbug Cloud telephony solution perfectly integrates with Microsoft Teams, enabling your business to efficiently communicate both internally and externally - very effective for those businesses that are looking to integrate hybrid and flexible working.

- ✓ Phone extensions
- ✓ PSTN; DDIs, CLIP & CLIR
- ✓ Time-controlled call routing
- ✓ Multi-site branch and offices
- ✓ Personal voicemail & voice dialogue
- ✓ Zero-touch provisioning
- ✓ Call groups and queues
- ✓ Voice encryption (SRTP)

We can advise on the best telephony options that suit the way your business works, whether it's cloud telephony, on-premise, or as simple as Microsoft Teams.

BOOK A MEETING

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